

## **Terms and Conditions**

We are Timeless Travels by Teri, LLC and we are excited to help you with your travel. The following terms and conditions describe what you can expect from us.

I understand that Timeless Travels by Teri is not the source or supplier of the travel services I have requested, and acts solely as an agent for the actual suppliers of such services. I have been advised that the suppliers whose names appear in the information supplied to me are those who are actually responsible for providing the travel services I have purchased. I consent to and request the use of those suppliers and agree not to hold Timeless Travels by Teri responsible should any of these suppliers: 1) fail to provide the travel services I have purchased; 2) fail to comply with any applicable law; or 3) engage in any negligent act or omission that causes me any sort of injury, damage, delay or inconvenience.

I accept that Timeless Travels by Teri is not responsible for, nor will I attempt to hold it liable for, any injury, damage or loss I may suffer on account of any conditions, actions or omissions that are beyond its reasonable control.

I further understand and acknowledge that travel to many parts of the world may involve the risk of a variety of hazards to my health and/or safety, including but not limited to disease, crime, terrorism, and warfare. Because each traveler's risk tolerance is different, Timeless Travels by Teri is not in a position to advise me whether I should travel to any particular place at any particular time. Rather, to assist me in making an informed decision, I should refer to objective third-party sources of travel information, such as that maintained by the U.S. Department of State ([travel.state.gov](http://travel.state.gov)).

I will review my travel documents for accuracy upon receipt and understand that I may contact Timeless Travels by Teri if I have any questions. I understand that discounted fares typically involve restrictions and that changing any aspect of my travel arrangements may result in the payment of additional money.

I understand that the Transportation Security Administration (TSA) requires me to carry a government-issued identification card in order to board a flight. I have been advised that the name, date of birth and gender that appears on the identification card must exactly match the same such data that is listed on my airline ticket and in my booking records. I acknowledge that my failure to strictly comply with these requirements may result in denied boarding or an undue delay at an airport security checkpoint causing me to miss my flight. I further acknowledge that beginning on October 1, 2020, I must present a driver's license or another form of identification that complies with the requirements of the Federal Real ID Act (see [www.dhs.gov/real-id](http://www.dhs.gov/real-id) for more information).

I understand that if traveling internationally, I must have a passport with at least 6 months of validity and, depending upon my destination and nationality, I may need to obtain one or more visas.

Passport and visa information may be obtained by visiting the State Department's Web site at [travel.state.gov](http://travel.state.gov). To obtain medical information, you may visit the CDC's Web site at [www.cdc.gov](http://www.cdc.gov).

I understand that quotes on any components of a trip are not confirmed until booked with full names and deposit or payment in full, depending on the supplier. All prices are subject to change without notice and are subject to availability. Airline tickets are non-refundable, non-changeable, non-transferable, and non-extendable. If you are unable to travel and have not purchased travel insurance that covers your cancellation you may have a credit with the airline to use less their cancellation fee. A minimum \$150 change fee applies to any changes made after purchase plus any applicable increase in fare. These are charged by the airline and do not include Timeless Travels by Teri's fee for changes or cancellations. Certain restrictions apply. Tickets are generally valid for one (1) year from the purchase date. Unless otherwise noted on the quote, quotes typically may not include airfare, gratuities, meals, resort fees, incidental items, souvenirs, airport transfer, travel insurance or airline luggage fees.

I understand that payment schedules are set forth by travel suppliers and are due on the dates specified. Failure to pay on time may result in automatic cancellation by the supplier and can lead to forfeiture of prior payments.

I understand that just like other professionals, Timeless Travels by Teri may charge a fee for their expertise and commitment to making your vacation the best experience possible.

In some cases, there may be no fees charged based on the research and level of planning involved with your requested package. Here is the breakdown of Timeless Travels by Teri's fees, which will be explained to you for your approval before Timeless Travels by Teri begins designing your customized vacation:

Traditional Getaway (7-10 days): \$100.00

Extended Getaway (11 + days): \$200.00

Groups: Fees based on number of travelers

I understand that revision, cancellation and refund policies will vary by individual suppliers. Supplier cancellation fees can be up to 100% of the total trip cost and no-shows are non-refundable. Refund restrictions and policies for unused travel and vacation components vary and are subject to rules of individual suppliers. Insurance premiums, airfare and some supplier fees are non-refundable. Please ask about supplier policies before making a deposit. Timeless Travels by Teri is not connected to the suppliers' cancellation policies and may charge an additional fee.

Timeless Travels by Teri may impose the following fees for cancellations and changes/revisions once a deposit has been made:

- \$50 per person cancellation/change fee once a deposit has been made and before final payment. After final payment, the change fee is \$100 per person. Agency change/cancellation fee is to be paid in cash, money order or certified check. No credit card payment will be accepted and cancellations must be received in writing along with the fee, before reservation will be cancelled and credit card refunds processed.

I understand that the airline tickets, air tours or other products I am purchasing are subject to supplemental price increases that may be imposed after the date of purchase. Post-purchase price increases may be applied due to additional costs imposed by a supplier or government. I acknowledge that I may be charged additional sums by Timeless Travels by Teri to offset increased fees, fuel surcharges, taxes, fluctuations in foreign exchange markets or any combination thereof. I hereby consent to any post-purchase price increases and authorize Timeless Travels by Teri to charge my credit card for such additional amounts.

I understand that I am strongly encouraged to purchase travel insurance to cover certain risks inherent in travel such as flight delays, lost luggage and the inability to travel due to a medical or personal emergency. If I decline travel protection, I will sign a waiver verifying that decision.

I understand that if I am going on a cruise, Timeless Travels by Teri strongly recommends flying to my port a day or two before my cruise is scheduled to leave. With the amount of flight delays and cancellations, it is quite possible that I will miss my ship if I do not fly in a day or two early. If I decide to fly in the day a cruise is scheduled to depart, I am responsible for making my own arrangements if I have to meet the ship at the first port, or miss the cruise entirely. Timeless Travels by Teri, LLC is not responsible for any monetary losses as a result and will charge a minimum service fee of \$100 and up if I want assistance because I missed the ship.

Timeless Travels by Teri, LLC specializes in excellent customer service. We research numerous vendors to ensure that we have received the best pricing on airfare, cruise fares, car rentals, accommodations, etc. based on desired travel dates and availability.

Effective: March 1, 2020